

VERO GALLERIA

YOUR STONE. PROTECTED.

Care, Protect, Preserve.

UNDERSTANDING YOUR STONE TYPE

- Identifying whether your stone is siliceous (e.g., granite, slate) or calcareous (e.g., marble, limestone) is essential when choosing cleaning and sealing products.
- A stonemason can test and confirm your stone type — we strongly advise against DIY testing, especially using acids. Let a professional handle identification and product compatibility.



FINAL NOTE

- Every stone is different, and so is every fabrication process. The information in this guide is not a substitute for professional care instructions. We supply raw material only — how it is cut, treated, finished, and maintained is outside of our control.
- Please consult your stonemason or fabricator for advice specific to your project.

IMPORTANT DISCLAIMER

- We are a natural stone supplier only and do not play a role in the manufacturing, fabrication, or installation of the stone we supply.
- This guide is intended to provide general information only. We do not accept any liability for the performance, durability, maintenance, or appearance of the stone once supplied.
- Due to the natural variation in stone and the wide range of fabrication methods used by different stonemasons, all care, cleaning, and sealing instructions should be confirmed with your nominated fabricator or installer, who is responsible for the finished product.

RECOMMENDED PRODUCTS



FILA® REFRESH

Used to help maintain polished finishes on marble, granite, and quartz, supporting long-term stain resistance.



FILA® BRIO

A gentle, ammonia-free cleaner, commonly used on marble, granite, and quartz agglomerates. Can be used DAILY as your regular cleaner.



FILA® MP90

High-performance sealers providing water and oil repellency without altering the stone's appearance. Ideal for kitchens, bathrooms, and high-use areas.



MP90 ECO XTREME

High-performance sealers providing water and oil repellency without altering the stone's appearance. Ideal for kitchens, bathrooms, and high-use areas.

MAINTAINING YOUR STONE

Natural stone is a unique material that can develop character over time. The suggestions below reflect general care principles but must be tailored to the specific stone type, finish, and fabrication process used by your professional stonemason.

CLEANING PRODUCTS — PROCEED WITH CAUTION

Stone can be sensitive to certain chemicals and techniques. The following points are widely accepted as best practice, but you must confirm with your installer or stonemason before applying any products or methods:

- Use only pH-neutral cleaners designed for natural stone.
- Avoid acidic substances (like lemon, vinegar) or harsh chemicals.
- Refrain from using scouring powders, abrasive creams, or commercial rust removers unless approved by your fabricator.
- Do not mix cleaning chemicals (e.g., bleach and ammonia) due to the risk of harmful fumes.

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SUPPLIER OF BEAUTIFUL NATURAL STONE

1

Dry dust regularly:

Use a clean, untreated dust mop to remove grit and dust that can act abrasively.

2

Entry mats & rugs:

Help minimise dirt tracked across surfaces. Ensure mats are non-slip underneath.

3

Vacuum with care:

Avoid metal or plastic attachments that can scratch the stone. Confirm suitability with your installer.

4

Treat spills immediately:

Blot (don't wipe) with paper towel to prevent spreading. If appropriate, rinse with water and a mild, pH-neutral soap — but always check with your fabricator before applying any cleaning agents.

5

Reseal every 12 months:

Resealing your natural stone every 12 months will help keep it looking its best.

SEALING — ALWAYS RECOMMENDED

As a general rule, sealing natural stone is always recommended to help protect against staining and everyday wear. While sealing won't make stone completely stain-proof, it can enhance resistance and make ongoing maintenance easier.

However, the specific sealer used and the sealing schedule should always be confirmed with your nominated stonemason or fabricator, as suitability depends on the stone type, finish, and how it's been processed.

If sealing in kitchens or food-preparation areas, ensure any products used are safe and approved for those environments.

